

ACCESS STATEMENT

At Polmanter Touring Park we strive to make our facilities as accessible as possible for our guests. An information booklet is issued on arrival which contains details of Park facilities and emergency contact telephone numbers. Our Reception has ramped access and our staff will also be pleased to help with further information you may require to make your stay with us as relaxing and enjoyable as possible.

The park is spread over six meadows, most of the pitches are level and some are slightly sloping. Any special requirements regarding your pitch should be discussed at the time of booking. There is space on each pitch for one car to be parked. Roadways are tarmac or hardcore with speed bumps. Road ways are lit by low level lighting and the speed limit for all vehicles is strictly 5 mph.

The three amenity buildings are located in Levant, Consols and Morvah meadows. The Morvah building has a dedicated disabled suite and ramped access. The Levant building has level access and the Consols building has level access on the northern side with access from the western side via 6 steps. In addition, two family shower rooms located opposite Reception, also have ramped access and there is level access to the Laundry Room which is situated opposite the Games Room.

There are parking spaces opposite the shop and reception buildings and access to both is level. The shop has ramped access with handrails.

We welcome well behaved and assistance dogs (Maximum of two per pitch). A dedicated dog exercise area with free runs is provided.

We do not have any problems with network signals for mobile phones. Public Wireless Internet Access is available at Polmanter. Further details can be found at Reception.

The swimming pool and children's paddling pool is surrounded by fencing and accessible by a gate at the southern end. Access to the pool from the bar terrace is not possible when the bar and restaurant is open.

The Games Room is situated above the Takeaway and access is via 13 granite steps. There is no alternative level access.

The small play area in Geevor meadow is fenced from the road. Access to the hard tennis courts is from Geevor meadow and the large play area is also accessed from Geevor by a grass roadway.

Parking in St Ives can be extremely difficult, especially during the peak summer period. The high season bus service from the park runs hourly (there is a limited

service out of high season) throughout the day and evening, with a break in the middle of the day, and takes dogs, pushchairs and surfboards. Unfortunately, the bus is not able to take wheelchairs. Telephone numbers of local taxi companies with wheelchair friendly vehicles can be found at Reception. A bus service from outside the Halsetown Inn (approx 0.5 miles from the park entrance) connects with both St Ives and Penzance. Timetables of all bus services can be found at Reception

Please make our booking staff aware if you require a copy of our Terms and Conditions Booking Form or Access Statement in large print.